



March 30th, 2020

Dear Gemstar Customers,

We wanted to share some important updates with you, please review the below information and [contact us](#) if you have any questions, or if we can help you in any way.

### **Business Continuity**

Gemstar is not affected by the Minnesota shelter-in-place order which went into effect on March 27<sup>th</sup>, 2020, as we are deemed as an essential manufacturer. We continue to support the Government, medical and food industries with our protective cases and custom plastic components.

### **Partnerships**

During these unprecedented times, all of us with Gemstar/Gemini are committed to do our part to help industries and their partners in crisis; whether it be by utilizing our sheet extrusion capabilities to produce clear acrylic for face shields and sneeze guards or producing other high demand products. Please continue to refer to our Gemstar/Gemini web-sites [www.gemstarmfg.com](http://www.gemstarmfg.com) or [www.geminisignproducts.com](http://www.geminisignproducts.com) for the latest updates. As always, please reach out to our customer service/sales teams to learn about our full capabilities of materials and manufacturing. If you have challenges in fulfilling or supporting customer needs, we are here to help.

### **Safety**

Please know we continue to follow all directives to ensure the safety of our teams by limiting staff in buildings, creating ample space between team members, cleaning continuously and more.

### **Service**

With all the actions we are taking to keep our teams safe you may see slower response times, but please be assured your requests and calls are very important to us!

### **Questions**

Please [contact us](#) with any questions you have, we are here to help.

Thanks,

Frederick M. Oss

President